

COVID-19 Guidance For Our Guests At Barnstondale

We want you to have the confidence to book your stay at Barnstondale knowing that we are doing everything we can to have our site, amenities, and accommodation safe and ready for you. We are closely monitoring Government guidance and the World Health Organisation and local health authorities for the latest developments related to COVID-19. We are reinforcing these agencies recommendations along with our own appropriate health and safety measures as advised by our personal health and safety consultants.

Given the impact of COVID-19, we realise that the virus has required all of us to be more mindful as we go about our regular activities. We will check with you 24 hours before arrival that there are no symptomatic guests in your party and for you to undertake responsibility on your journey to our site to follow social distancing and hygiene in handwashing.

On arrival you will be met at the site gates and temperatures of everyone will be taken. You will then be asked to check in to the site using our dedicated QR Code, in accordance with the Government's 'Track and Trace' process. All guests will be asked to hand sanitise at this point too.

Specific steps we at Barnstondale are taking can be found on our website (<https://barnstondale.org/>), follow the link to our COVID-19 Information Page. During your visit you must identify a key person to ensure that safety measures are being upheld by all your party, i.e. Social Distancing and Hygiene. Barnstondale has a zero-tolerance policy around COVID-19 compliance and will ask anyone who puts others at risk to leave and this may mean the whole visit has to be cancelled due to isolation requirements.

We recognise that these are unsettling times and we want you to know that the safety and well-being of our guests and staff are our priority.

Can you please return the following completed statement and COVID-19 Questionnaire prior to your arrival at the Barnstondale site:

- I / We acknowledge and understand that the Barnstondale safe visitor's policy is in place for the safety of both guests and staff.
- Any guests that have any COVID-19 symptoms on the day will not be brought to Barnstondale site.
- Barnstondale will undertake arrival temperature checks of all visitors and guests and hand sanitising must be undertaken on arrival.
- Any guest showing a temperature or COVID-19 symptoms will not be allowed access to our site and will require a supervised return to home for isolation. (If group travel has been used, then buses cannot leave until clearance has been given that all guests are staying on-site).
- We will provide full guest details for track and test purposes to Barnstondale prior to arrival or immediately upon entry.

- Regular hand washing and social distancing will always be observed whilst on the Barnstondale site.
- Family or team bubbles will be identified and adhered to.
- There will be no gatherings outside of these bubbles or transferring from allocated accommodation or activity sites.

Visitor/Contractor COVID-19 Questionnaire

To ensure the safety & health of all people interacting with the Barnstondale Centre, visitors and contractors must complete this declaration form prior to entering our site. This declaration will meet the GDPR requirements.

If you indicate to us that you have symptoms of COVID-19, you should not be at work or accessing our site.

Where this is the case, you are prohibited from entering the site and advised to seek professional medical help/assistance.

Question	Answer
Are any of the guests suffering any flu-like symptoms/symptoms of coronavirus COVID-19?	Yes / No
Are any of the guests experiencing any difficulty in breathing, shortness of breath?	Yes / No
Are any of the guests experiencing any fever like/high-temperature symptoms?	Yes / No
Did any of the guests consult a doctor or other medical practitioner prior to this visit?	Yes / No
Do any of the guests feel unwell at all today?	Yes / No
Have any of the guests been in contact with someone who has visited an affected region in the past 14 days?	Yes / No

NOTE: When on-site, please adhere to our on-site standard processes/procedures regarding infection control, i.e. hand washing/hand sanitising and general coughing/sneezing etiquette and social distancing measures.

Visitor Signature:

Print Name:

Group / Company:

Contact No:

Contact email address:

Date: